Citizens' Satisfaction Survey: Summary of Key Results for 2017-18

Perceptions of Police
- 78% Have full/quite a lot of trust and confidence
- 66% Say Police are involved in their community
- 70% Say Police are responsive to their community’s needs
- 70% Feel safe/very safe in neighbourhood after dark
- 47% Feel safe/very safe in city/town after dark

Interaction with Police
- 40% Had contact with Police in the last 6 months
- 38% At roadside
- 27% In person
- 22% By phone
- 13% Over counter

Trust and Confidence by District
- Northland 72%
- Waitematā 76%
- Auckland City 75%
- Bay of Plenty 80%
- Eastern 75%
- Counties Manukau 74%
- Waikato 76%
- Central 80%
- Tasman 77%
- 83% Canterbury
- Southern 84%

80% Were satisfied
- 88% Were treated fairly
- 88% Said staff were competent
- 86% Met/exceeded expectations
- 80% Said staff did what they said
- 74% Good value for tax dollars
- 74% Circumstances taken into account